



Directorate-General for Communication  
Director-General

312083 12.07.2013

Mr Ilian Zafirov  
Mr Orlin Rusev  
Corporate Commercial Bank AD  
10 Graf Ignatiev St.  
Sofia 1000, BULGARIA

Dear Mr Zafirov and Mr Rusev,

The President of the European Parliament has requested me to reply on his behalf to your letter dated 26 April 2013. Your letter was also addressed to Mr Quitin, Director General for Personnel, to Ms Ruhrmann, Director for the Information Offices and to me, as Director General for Communication. I reply also on behalf of my colleagues.

In this letter you draw our attention to the comments concerning the Corporate Commercial Bank AD published on the private profile on a social media platform of an official of the European Parliament, Ms Violeta Stanicic. You judge these comments to be unacceptable and tendentious.

You have also correctly pointed out that the officials of the European institutions are bound by several general obligations, among them the obligation of objectivity, discretion and circumspection.

In this context, I would like to assure you that the European Parliament attaches a high importance to the respect by its officials of these obligations. To this effect, the Secretary General of the European Parliament has issued on 12 June 2013 the Guidelines for the personal use of social media for staff working within the General Secretariat of the European Parliament.

Yours sincerely,

  
Juana LAHOUSSE-JUÁREZ